

10 YEARS HISTORY REQUIRED FOR THE FOLLOWING:

Residency – (Section 11) Where You Have Lived - You must provide 10 years of residency history beginning with your current residence and going back in time. There can be no gaps in the time sequence

Schooling - (Section 12) Where You Went to School - List ALL education beyond Junior High School in last 10 years

Employment - (Section 13) Employment & Employment Activity - Provide a full 10 years of employment history or back to your 16th birthday (month/year XX/XXXX) is required, beginning with your current job and working backward in time

Police Record - (Section 22) - You must provide ALL arrests which occurred with the last 10 years including records that have been sealed, expunged, stricken from the court record, or the charge was dismissed

Civil Court Actions - (Section 28) Involvement in Non-Criminal court Actions - You must provide information involving any civil court action you have been a party to in the last 10 years, not previously listed in other areas of the form

10 MOST FREQUENTLY ASKED QUESTIONS RELATED TO e-86 AND e-QIP:

1. Can I access e-QIP with my personal computer at home?
 2. From the e-QIP Gateway page, I click “Enter e-QIP Applicant Site” but I can’t login. What do I do?
 3. What is the process for completing my e-86 using e-QIP?
 4. Do I have to change my golden questions?
 5. When I login, e-QIP displays golden questions that I have never created, or that I don’t know the answer to. What should I do?
 6. What’s the difference between an “Error and a “Warning” when validating my data?
 7. I’m not sure of a date. What do I do?
 8. On some questions I get an error message about needing a record with “Present”. What does this mean?
 9. Does e-QIP accept APO and FPO addresses?
 10. Should I do anything before I certify my data?
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1. Can I access e-QIP with my personal computer at home?
Yes, you can use your personal computer - at home or at the office. e-QIP is designed to be accessible from any computer, anywhere in the world. The only requirement is that you use an internet browser capable of 128-bit encryption. Here are the browsers and versions you can use: (please note any special settings that must be enabled) Microsoft Internet Explorer, Mozilla Firefox, Jaws
 2. From the e-QIP Gateway page, I click “Enter e-QIP Applicant Site” but I can’t login. What do I do?
While in Internet Explorer select Tools, Internet Options, Advanced, and scroll down to TLS 1.0 and enable by checking the box.

3. [What is the process for completing my e-86 using e-QIP?](#)

Once you have been notified that you have access, login by entering your social security number and answering the three Golden questions. After logging in the first time, you will be prompted to change your golden questions to ensure the security of your data. After changing your Golden questions, e-QIP presents you with the Main Menu. Select the link entitled, "Enter Your Data" from the main menu screen. After reading all instructions, you can now begin entering your personal data. In order to ensure the completeness of your data, a validation routine will run after each page is submitted. The validation routine will point out any errors and provided detailed instructions on how to satisfy each incorrect or missing item. When you are satisfied that your form is complete, select the "Display" link from the main menu. After a final review of your data, select the "Certify Your Investigation Request" button to finish your form. On the last screen make sure to print a copy for your records and print and sign each form that has a blank for your signature. Only after you have printed and signed the appropriate signature pages, should you click on the final link entitled, "Release Request/Transmit to Agency."
4. [Do I have to change my golden question?](#)

Yes, all users are required to change the Golden Questions from the default questions to their own personal questions and answers. This is to protect your personal data from unauthorized disclosure. Your personal golden questions and answers should be unique and personally specific to you, but cannot be easily guessed by others.
5. [When I login, e-QIP displays golden questions that I have never created, or that I don't know the answer to. What should I do?](#)

If you are getting "bogus" Golden Questions that you do not recognize or do not know the answer to, please contact the TSA HR Access Help Desk to verify that you currently have an active request in the system or to request that your Golden questions be re-set to the default values.
6. [What's the difference between an "Error" and a "Warning" when validating my data?](#)

A "Warning" message alerts you to a potential problem with your data which may require additional explanation. An "Error" must be corrected prior to certifying your completed form.
7. [I'm not sure of a date. What do I do?](#)

Estimate the date (month and year) to the best of your ability and check the "EST" checkbox, indicating that this is an estimated date.
8. [On some questions I get an error message about needing a record with "Present". What does this mean?](#)

Some questions require one record to have an end date for which you have checked the Present box, indicating the current date.
9. [Does e-QIP accept APO and FPO addresses?](#)

Yes, e-QIP will accept APO and FPO addresses. The APO/FPO should be entered in the city field and the AE, AA or AP should be entered in the state. (These are available at the bottom of the drop-down menu). Lastly, enter the zip code for the APO/FPO location.
10. [Should I do anything before I certify my data?](#)

After your data has passed validation you should click on the "Display" link in the upper left hand corner of the screen to verify your data and to ensure that your answers are complete and accurate to the best of your knowledge. Then select "Validate, Certify, and Release" from the Navigation Bar in the top right-hand side of the screen and follow the additional instructions. **After certifying your data, you will not be able to edit your form.**